

PayIVR™

AUTOMATED PHONE PAYMENTS

Don't leave your customers waiting.
They're on the phone ready to pay. Be there.



PayIVR™ automated phone payments provide your customers the ability to get immediate credit for bills paid by phone. Allow your customers to pay using debit or credit cards or an electronic check. PayIVR is ready to securely take payments 24 hours a day, 7 days a week with a minimum of integration. On and off the phone in under five minutes, your expedited payment customers will happily trade a trip to the post office and a stamp for the opportunity to pick up the phone.

The NACHA compliant authorization process eliminates the need to record IVR calls or send a payment confirmation by mail, keeping your costs as low as possible.

Combined with our flexible settlement options, quick onboarding process and excellent support, PayIVR is just another reason PaymentVision is *the clear choice in payments*.

PayIVR™ Features

- 24 Hour Availability
- Credit/Debit Card
- Electronic Check
- One-time Payments
- Balance Presentment
- Convenience Fee Support
- Custom Voice Prompts
- Multilingual Support
- Transfer Options

Why Pay By Phone?

One way to reduce the overhead in your contact center is to serve customers who want to pay by phone with an automated, secure service that accepts credit and debit card payments or electronic checks. By specifically tailoring our streamlined call flow to your requirements, PayIVR makes quick work of routine payments, while efficiently funneling callers with specific needs to your customer service representatives.

PayIVR offers multilingual support, data integration, high availability and custom voice Prompts. Access PayIVR from a prompt in your phone tree or provide a toll free number for your customers to call directly.

Serve customers who want to pay by phone with an automated, secure environment.



Security

PaymentVision understands that new threats emerge almost daily in the electronic payment world, and that achieving and managing compliance is more costly, more time consuming, and more resource intensive every year. PaymentVision is a PCI Level 1 compliant service provider, which means you know we take security seriously.

PayIVR Benefits

- **Integration reduces misapplied payments, ensures authentication** – data exchange ensures payments are made to valid account numbers
- **Real-time payment notification** – phone transaction information posts to your system immediately
- **Seamless customer experience** – carry your IVR voice talent through payment flow, and direct payment calls from a prompt in your phone tree
- **Streamlined onboarding** – a dedicated Quality Services representative manages your implementation in under 30 days start to finish

**For a demo call:
800.345.7243 or
301.987.0700
www.paymentvision.com**

About PaymentVision

PaymentVision electronic bill payment services allows you to accept payments where and when your customer prefers: by phone or online. Whether you need a single solution or the complete suite of PaymentVision services, we'll be there to help you build your bottom line, one transaction at a time.